Columns

- **Open date**
- **Issue type:** Non-compliance with a best practice/rule type.
- **Impact area:**
  - Security: Defines the degree to which a product or system protects information and data so that persons, products, or systems have the necessary amount of data access apt to their types and levels of authorization
  - Manageability: Defines the effectiveness and capability of persons, products, or systems able to be managed or controlled.
  - Scalability: Defines the effectiveness and efficiency with which a product or system can be used or produced in a wide range of capabilities; in this case, impacting how a product is modified to improve, correct, or adapt it to changes in an environment and its requirements.

- **Application:** Shows the issues of the selected application.
- **CE Name:** CE name is the name that the developer gave to the customization.
- Update set name: Update Set Name is a label or identifier given to a collection of changes made to an instance.
- **CE Type:** Configuration Element type: Quality Clouds general term for any object or component we scan, e.g., a ‘business rule’ or ‘script include’ in ServiceNow world or an ‘Apex class’ or ‘custom object’ in Salesforce.
- **Tags:** keywords associated.
- **Line:** It is the exact code line where the issue is found.
- **Owner:** The user that created or modified the customization.
- **Time To Fix (minutes):** The time it takes to resolve or fix issues or problems reported.
- **Severity:** High/medium/warning/low
- **Update Set Name:** The name that is given to an Update Set.

- **Write-Off Status:** Shows the current status of the Writte Off.
- **Write-Off Expiration Date:** Indicates the exact date of the Write Off expiration.
- **Quality Gate Result:** Shows if Quality Gates passed or failed.
- **Smart Tag:** Categorization in Quality Gates by Blocker, Minor, and Legacy.
- **Created By:** who created the Configuration Element
- **Created On:** When the Configuration Element that the issue was found on was created
- **Updated By:** who last updated the Configuration Element
- **Updated On:** when was the last time the Configuration Element was updated
- **Write Off Status:** Shows the current status of the Writte Off (rejected, requested, approved, solved, expired, declined, N/A-not requested-)
- **Request description**
- **Approve description**
- **Write Off description**
- **Approve Date**
- **Request Date**
- **Write Off Reason**